From: Flora Donivan To: Microsoft ATR Date: 1/2/02 5:50pm

Subject: Microsoft Settlement

I have never quite understood how Microsoft hurt consumers even before the DOJ brought suit against the company. No matter what programs were bundled with Windows consumers got a bargain. I have used Windows as long as the OS has been around and it has been an easy and dependable one. Windows and Microsoft programs have brough millions if not billions of dollars into the US to offset our balance of payments. When the decision was announced by the DOJ that the case was decided against Microsoft, the entire stock market crashed. That ought to be some sort of indicator of how important the computer industry and Microsoft are to our economy.

I urge settlement of this longstanding and disruptive lawsuit.

Flora L. Donivan